

# Hear Ye, Hear Ye

**State-wide Meetings  
& Hearing Care Expo -  
March 24  
Chapter Collaboration  
Workshop - Morning  
Hearing Care Expo - All Day  
HLAA Statewide Meeting -  
Afternoon  
"Hearing Loss Affects  
Everyone" Evening Reception  
Details pages 5, 6, 7**

## Joan Andrews Scholarship Award

The Hearing Loss Association of Florida announces its third *Joan Andrews Scholarship Award*. Joan Andrews, former president of the Florida Association of Self Help for Hard of Hearing People, now known as the Hearing Loss Association of Florida, worked tirelessly to improve the quality of life for individuals with hearing loss. The Scholarship will be awarded to an individual who has not previously attended a national convention and who demonstrates in writing (by completion of the application process), a sincere educational interest in and commitment to sharing the mission of the Hearing Loss Association with others affected by hearing loss. The Scholarship Committee will give priority consideration to an applicant who meets all the criteria as set forth in the application process AND who cannot afford to attend the HLAA convention without the assistance of this scholarship.

**SCHOLARSHIP DESCRIPTION:** The scholarship will entitle the winner to a registration to the Hearing Loss Association of America convention in Providence, RI from June 21-24, 2012. The scholarship will also include a room at the convention hotel for three nights and round trip airfare or automobile travel expense between Florida and Providence, RI. The maximum value of the scholarship is \$1,000.00. The winner is responsible for making all travel, hotel and convention registration arrangements.

**ELIGIBILITY:** An applicant must be a Florida resident and member in good standing of the Hearing Loss Association of America. Current members of the HLA-FL Board of Trustees are not eligible.

The deadline for receipt by HLA-FL of the completed application is March 15, 2012. A link to the application may be found on our website home page, [www.hla-fl.org](http://www.hla-fl.org) For more information, please contact Judy Martin, Committee Chair, [judymartinbellsouth.net](mailto:judymartinbellsouth.net)

Check out our new  
website

[www.hla-fl.org](http://www.hla-fl.org)

We will leave up our  
previous one  
[www.hla-fl.com](http://www.hla-fl.com) for a  
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## Also in this issue:

*FTRI, 8*

*HLAA Convention, 8*

*Kudos, Flo Innes, 9*

*New Board Members, 4*

*Joan Andrews, 10,11,12*

*Kudos, Dr. Pat Kricos, 12*

*HLA-FLCruise, 13*

*Chapter News, 14,15*

*Looped Venues, 16*

*FL CART Providers, 17*



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of Florida**

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**UPCOMING BOARD MEETINGS**

Sat., March 24, 2012 - Sarasota  
Sat., June 2, 2012 - TBA

**Attention Florida Residents**

**Join HLAA Now**

We hope you agree that there is nowhere else where people with hearing loss can benefit from a national advocacy presence, a website with reliable, organized, and archived answers to questions about hearing loss and assistive technology, the Hearing Loss Magazine, with credible, current information, over 200 local support chapters and 14 state organizations, discounts to annual national conventions and many regional conferences

All issues of *Hear Ye, Hear Ye* will be posted on our [website](#) only. If you are on our mailing list, you will receive an email when it is available. If you want to subscribe, unsubscribe or are getting duplicate notices, please use this link to tell us:

[HearYeHearYe2006@gmail.com](mailto:HearYeHearYe2006@gmail.com)



If you are a member of Facebook, check us out. You can add news and photos of your chapter, send announcements of events or share hearing loss news of general interest. You can follow us on Twitter or join our Yahoo group.

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Advertising rates for the e-newsletter are \$150 for a

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If you have severe to profound hearing loss, a cochlear implant may be able to help. Unlike a hearing aid that amplifies sound, a cochlear implant is an implantable hearing solution that delivers sound straight to your auditory nerve.

### FREE Hearing Health Seminars are Coming to a City Near You!



**Saturday, February 11th • 8 am – 12:30 pm**

Hilton Orlando/Altamonte Springs, 350 North Lake Blvd., Altamonte Springs, Florida 32701

**Saturday, February 18th • 8 am – 12:30 pm**

Marriott Fort Lauderdale North, 6650 North Andrews Avenue, Ft. Lauderdale, Florida 33309

- Meet cochlear implant users, doctors and audiologists
- Attend hearing loss education sessions:
  - *When Hearing Aids Are No Longer Enough*
  - *Hearing and Living with Cochlear Implants*
  - *Getting a Cochlear Implant (Local Physician Panel)*
- Learn how cochlear implants can be covered by Medicare, Medicaid and most insurance plans

Register at [HearingHealthSeminar.com](http://HearingHealthSeminar.com) or call **1.877.432.7844** Find us on  

You should talk to your physician about who is a candidate for cochlear implantation and the associated risks and benefits of the procedure. For additional information please refer to the Nucleus® Package Insert (available at [www.CochlearAmericas.com/NucleusIndications](http://www.CochlearAmericas.com/NucleusIndications)).

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Advertising rates for the e-newsletter are \$150 for a full page; \$85 for a half page, \$50 for a quarter page and \$30 for an eighth page (business card size). A 25% discount is given for a one-year contract (six issues).

Our circulation is about 800 focused only on those with hearing loss who reside in Florida. However, many chapter leaders forward the newsletter to their members or print copies for use at meetings, so the number is somewhat higher. We no longer have a printed newsletter, due to cost.

**NEW!** If you would like to be a sponsor for Hear Ye, Hear Ye to help support our newsletter and website, we have different levels. Your name and/or company and or/website link will be prominently featured with others for one year (six issues) in a listing of one, two, three or four lines. Let it be known far and wide that you are a friend of HLA-Florida.

**Levels of Sponsorship:**

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## Statewide Meetings & Hearing Care Expo

March 24, 2012

9 AM - 4 PM

Waldemere Fire Station Hall 2070 Waldemere St. Sarasota FL



### 9 AM - Noon Chapter Collaboration Workshop- All Chapter Leaders

All the officers, board members and leaders of the 14 Florida HLAA Chapters are invited to this forum which will discuss the common issues and opportunities that each chapter is facing, as identified in the Chapter Leader Survey we conducted last fall. The session will be moderated by HLA-FL President, Judy Martin and be kicked off by a "Meet and Greet" with HLA Executive Director Brenda Battat, who will participate in the session. There is no charge for the workshop or the lunch that follows, but reservations are required while space lasts or before February 28, whichever comes first. Contact Judy Martin at [judygmartin@bellsouth.net](mailto:judygmartin@bellsouth.net) or 904-778-2265.

### 12 PM-1:30 PM Hearing Care Expo - Open to All Members & the Public

We invite all hearing care professionals, providers and manufacturers to exhibit their latest technologies and hearing solutions. The same concerns are invited to sponsor the day's events with ads in the HLA-FL Statewide Program & Guide that will be issued to attendees of the day's proceedings. This is an unprecedented opportunity for all concerns to promote their services and products to our national leaders, state leaders and all Florida members. Chapters can earn a 75% commission by attracting audiologists or any business concern to participate in one of 3 sponsorship packages, which include a geographical listing, ad in the program or booth in the Hear Care Expo. For details on all advertising or sponsorship packages, contact Judy Martin at [judygmartin@bellsouth.net](mailto:judygmartin@bellsouth.net) or 904-778-2265.



### 1:30 PM-3:00 PM HLAA Statewide Meeting- Open to All Members & the Public



**Brenda Battat**, the Executive Director of the Hearing Association of America, will discuss "How HLAA Is Addressing Your Hearing Needs, Access & Rights". This is your opportunity to fully understand the HLAA's mission and current priorities, as Brenda's presentation will include ample time for your Questions and her Answers. Brenda will host a "Meet and Greet" for all members at 1:15. In addition, **Pat Kricos**, the immediate past President of the American Academy of Audiology will discuss "Let's Loop Florida. How Hearing Loops Can Transform Your Community". Learn how the AAA and HLAA's joint initiative, "Get in The Loop", can assist with local advocacy efforts to loop your area. Please advise your chapter leader if you are coming, so we can be sure we have space to accommodate all members.



### 3 PM- Closing Hearing Care Expo continues - Open to All Members & the Public

**Note:** You are invited to "Hearing Loss Affects Everyone" reception at 6 PM. See the following flyer for location, ticket information and details.

Hearing Loss Association of Sarasota

# Hearing Loss Affects Everyone

## ...Including Businesses

**Business Education Reception**

**Saturday, March 24 6 to 7:30 PM**

*It's no secret why so many theaters, churches & businesses have added a "loop"*



*Van Wezel  
+ 10 other major local theaters*






*First United Methodist  
& other local churches*



*Whole Foods Market  
& other businesses*

*Loops help organizations communicate with 16% more customers*

*110,000+ with hearing loss – 16% of population - in Sarasota & Manatee County*

-  *Loop is the only system to send clear, clean sound directly to hearing aids*
-  *Loops have proven payback in increasing trial, repeat and overall business*
-  *System is the lowest cost, only maintenance-free solution to reach this audience*

*Two national leaders of the "Get in the Loop" program will speak on:*

**Learn How Loops Are Building Businesses Across Europe & the U.S.**

**Brenda Battat**, Executive Director, Hearing Loss Association of America

**Pat Kricos**, Past President of the American Academy of Audiology

**Let's Loop SRQ!**

*Where:* 6th Floor Club @ 1350 Main Street (Corner of Palm Avenue)

*Tickets:* \$10 by mail. \$12 at door. Covers entrance, plus wine, beer and cheese

*Send check* payable to "HLAS" c/o HLAS, P.O. Box 48643, Sarasota FL 34230.

*Must mail before Mar 15.*



**Hearing Loss Association**  
of Sarasota

For more information or sponsorships, contact Ed Ogiba at 941-706-4312

**www.HLAS.org**

## Calling All Hearing Care Professionals, Suppliers & Manufacturers

We invite you to take advantage of an unprecedented opportunity on March 24 to promote your services or products to all our members, as well as our state and national leaders. We will be hosting the first statewide membership meeting in seven years, anchored by Hearing Care Expo and the first-ever Chapter Collaboration Workshop. All our state membership, as well as the public, is invited to this all-



day event in Sarasota. We have created a portfolio of sponsorship packages that start at \$100 to give you every opportunity to get your message out. We are offering you a chance to advertise in the Program and State Guide, as well as exhibit at the Expo. **Packages close February 17**, so plan ahead and get all the details today, by contacting Judy Martin at [judygmartin@bellsouth.net](mailto:judygmartin@bellsouth.net) or 904-778-2265. Sponsorships are also available for an evening reception (Hearing Loss Affects Everyone) by calling 941-706-4312 or [ed@groupefo.com](mailto:ed@groupefo.com).

### Florida HLA chapters need funding to support their mission

A survey, in which leaders from 12 out of 14 Florida chapters participated in, found chapters shared a list of major issues. For example, 84% were seeking ways to improve member involvement. 90% were also seeking new proven ways to attract new members. An underlying issue throughout was 90% of the chapter leaders said they did not have the funding to fully pursue these and other major needs. These issues will be discussed by all leaders -chapter, state and national -in greater detail at the Chapter Collaboration Workshop on March 24. In the interim, there are sponsorship packages for the March 24 meetings that each chapter can sell to

interested local hearing professionals. This opportunity can go a long way to addressing your funding needs, as chapters can earn a 75% commission on every sponsorship sold. Don't delay and miss out. **Sponsors must commit by February 17 and have finished materials in by February 24.** For a finished sponsorship kit, that you can easily e-mail to all your contacts, call Judy Martin at 904-778-2265 or [judygmartin@bellsouth.net](mailto:judygmartin@bellsouth.net).



### Staying for one night or two, at the HLA Statewide Meetings and Hearing Health Expo?

You can reserve your room now at the Hilton Garden Inn, 8270 N. Tamiami Trail, Sarasota, FL 34243

The rate is \$129.00 per night (regularly \$179.00 at the peak season). When making reservations, be sure to request the **HLAA** rate.

Telephone: 941-552-1100



## FTRI and HLA-FL: An Attitude of Gratitude

By Colleen Schuster, FTRI Outreach Manager

Happy New Year to our HLA-FL friends! FTRI reached a major milestone this year with our 20th anniversary. We appreciate the support of HLA-FL members in promoting the free specialized telephone program over these many years.

Did you know FTRI has served more than 455,000 clients and distributed more than 883,000 pieces of equipment since 1991? While these are impressive numbers, there are still many Florida residents in need of FTRI equipment.

How can you help?

- Please continue to encourage your friends and family to contact their local FTRI regional distribution center (RDC) to see if they qualify for the program. ([www.ftri.org/locations](http://www.ftri.org/locations)) Many clients are referred by a family member or friend.
- If you have FTRI equipment that is broken or not in use, contact your local RDC to exchange or return it.
- Share the FTRI information with your church, synagogue or civic organizations.

- Request a presentation for your chapter or civic group.
- Like our page on Facebook.
- Post an FTRI banner ad on your business or organization's website. (Contact Bob Astle for more information, [rbastle@gmail.com](mailto:rbastle@gmail.com))

Together we can reach Florida's 3 million residents with hearing loss.

*Florida Telecommunications Relay, Inc. is a state-wide non-profit organization that was established by the 1991 Florida Legislature's Telecommunications Access System Act (TASA) to administer the free specialized telecommunication equipment to Florida residents who are Deaf, Hard of Hearing, Deaf/Blind and Speech Disabled. FTRI also promotes the Florida Relay Service (711). [www.ftri.org](http://www.ftri.org)*

 **Florida  
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FTRI Relay, Inc.**



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Call (301) 657-2248 or go to: <http://www.hearingloss.org/content/convention>

## Flo Innes, Sarasota, inducted into McKeesport High School Hall of Fame

Seven high-achieving alumni were chosen to join the McKeesport (PA) High School Hall of Fame. HLA-Florida Board member, Flo Innes, was one of them. Flo's hearing loss was discovered when she



was just six years of age. She was fitted with her first hearing aid: a box with amplification connected to two large batteries worn on her right leg.

Both hearing aids and attitudes toward those with hearing loss have come a long way since then, but for young Florence, the battle was just beginning.

And battle she did, beginning in grade school where teachers weren't trained to deal with hearing-loss students and where some decided not to deal with them at all (her fifth grade teacher told her to stand in the hall). Lip-reading helped her in high school and so did a successful majorette tryout and a new one-piece hearing aid. "I realized for the first time that I could be like everyone else," she said.

After graduating from Robert Morris, Pittsburgh, PA, she applied to the Peace Corps and was rejected because of her hearing loss. Because she had trouble finding a job as a secretary, she took an entry level position at Joseph Horne Co. where she received a number of promotions. She eventually went to The Pittsburgh Art Institute for further study, which led to a job in Horne's Interior Decorating Department.

At 32, she moved to Sarasota, Fla., where she became involved in helping those with hearing loss. As

president of the Self Help for Hearing Loss organization, she realized how little help was available for members. Due to a generous donation from a friend who knew she wanted to open a center just for the hard of hearing, Advocates For Better Hearing, Inc. was born.

Ms. Innes put together the largest, innovative, hands-on display of assistive hearing devices (more than 100) in the state of Florida. Her goal is to provide her hard-of-hearing clients with the necessary tools and skills to enrich their lives.

In addition to founding her own organization, Ms. Innes has served on the Board of Trustees for the Hearing Loss Association of Florida; has received the Spirit Award from the Hearing Loss Association of America; been honored for her work by the city of Sarasota. Each year she awards scholarships to hard-of-hearing students at Florida State College. She supports and sponsors seeing eye dogs and training for dogs for the deaf and hard of hearing.

Perhaps remembering her own struggles, she is an active member of Sertoma, which helps children with hearing loss.

She definitely remembers the day – July 26, 1990 – that President George H.W. Bush signed into law the Americans with Disabilities Act. To her it was "the most wonderful law ever written," then adds, "today they could not reject those with hearing loss."

Flo goes on to say, "Sometimes rejection is a good thing – that is the reason I moved to Florida and found my new calling, *helping those with a hearing loss.*"



Terri Schneider  
Lakeland



Joe Nadeau  
Miami



Tess Crowder  
Tampa



Cynthia Moynihan  
Valrico

**Welcome to the newest members of the Hearing Loss  
Association of Florida Board of Trustees**

## A retrospective look at the life of Joan Andrews

*Reprinted from the January 2009 issue of  
Hear Ye, Hear Ye*

On June 7, 2008 the HLA-FL Board of Trustees voted to allocate a portion of the 2008 Florida Walk4Hearing proceeds to fund a scholarship which will enable a qualified individual to attend the 2009 HLAA Convention in Nashville, TN. The Board also made the decision to name the scholarship after former FLASHHH/HLA-FL President, Joan Andrews.

For those of you who do not know Joan, let me share a little about her. She's been an inspiration to many of us here in Florida for years. It's because of Joan's encouragement and mentoring that I became involved in Hearing Loss Association here in Florida and then at the national level.

Joan was one of a core group of individuals who helped to form our state organization, originally known as Florida Association of Self Help for Hard Of Hearing People. Joan served as FLASHHH's president in the late 1990s. Joan's involvement with SHHH began when she learned about Rocky Stone's work while attending a speech reading class. She helped form a steering committee in an effort to start an SHHH chapter in her area. The Charlotte Ears Tri-County Chapter began in 1994. Frank Corica, former HLA-FL board member and current Charlotte Ears chapter member recalls that Joan served continually on the chapter's board as an officer and a highly key resource person. Through her knowledge, contacts, influence and hard work, the chapter grew to almost 75 members at one time. Frank says, "I was so impressed with her work and role model status for a successful HOH person and the impact on the community, that in 1997 I nominated her for the JC Penny Golden Crystal for her historic volunteer service to SHHH. She was a recipient of the Crystal which came with a \$1000 stipend to the chapter. She has been a 'spark plug' continually. For example, about a half dozen years ago she put together a grant application which brought us approximately \$500 to



*Joan Haber, Joan Andrews and Kathy Borzell.*

purchase equipment and supplies to establish a monthly display for HOH persons. Staffed by chapter members, the display, set up at the Port Charlotte Cultural Center, exhibits assistive devices, supplies and brochures relative to easing communication for HOH persons. Because of her enthusiastic efforts, many chapter members, including myself, were motivated to become meaningful advocates and workers for our fellow hard of hearing clientele."

Another significant impact made by Joan was her inspired leadership on "The Summit" which led to the formation of the Florida Coordinating Council for the Deaf and Hard Of Hearing. Joan received an award from SHHH on February 6, 2005 in Sarasota, FL.

Joan Haber, HLA-FL board member, recalls, "In 1998, Joan Andrews visited our Sarasota chapter meeting and she and I talked one-on-one

about my hearing loss and the challenges I was facing. I was new to SHHH so did not know about National or the conventions at that point. She said to me that day, 'you need to apply for the scholarship so you can go to the convention in Boston to learn how to advocate for yourself.' Joan was always very matter of fact when she spoke. I did apply and won and went to my first SHHH convention that year and as they say, the rest is history. It was truly the beginning of the next phase of my life and I am forever indebted to Joan for believing in me and encouraging me to stretch myself. When I came back from Boston, she said, 'now, you need to be on the FLASHHH board - I am sending you the application.' How could I turn her down? So, of course, I did what she asked."

Thank you, Joan Andrews, for all of your selfless giving over the years. The HLA-FL Board of Trustees is proud to have your respected name associated with this scholarship.

-Kathy Borzell

**Continued on next page**

**Whole new world, in a sense.**



*Joan Andrews laughs with joy after hearing a human voice clearly for the first time in nearly 20 years. It's the voice of audiologist Donna Kulwicki, who just turned on Andrews' cochlear implant for the first time since it was implanted a month ago. [Times photo: Lisa DeJong]*

(From the St. Petersburg Times, April 1999)

[http://www.sptimes.com/News/41899/Floridian/Whole\\_new\\_world\\_in\\_a.shtml](http://www.sptimes.com/News/41899/Floridian/Whole_new_world_in_a.shtml)

***Thanks to Molly Corum, Tampa, for steering me toward this article. – Judy Martin***



Top, Joan Andrews with Shifra Shaulson, Miami, 2nd recipient of the Joan Andrews Scholarship Award (2010). Joan Haber is at the right.

Center, Barbara Emmons, Clearwater, was the first recipient (2009).

Left, Joan Andrews with daughter Judith Waldrop (on her left) and members of the HLA-FL Board in Nashville, 2009. Shown from left are Judy Martin, Lynn Rousseau Kathy Borzell, Jim Diaz, Flo Innes, Joan Haber and Melissa Trauthwein.

Joan Andrews' obituary on following page.

### Martha "Joan" Andrews

Martha "Joan" Andrews, 83, of Punta Gorda passed away November 23, 2011. She was the daughter of Orra D. and Ruth (Hawk) Williams, born October 30, 1928 in Mechanicsburg, OH. Joan came to this area from Miami, FL in 1972. She was a wonderful homemaker, wife, and mother who was deeply involved in the community.

Joan was among the core group of individuals who formed the state organization Florida Association of Self Help for Hard of Hearing People (FLASHHH) now known as Hearing Loss Association of Florida (HLA-FL) and was instrumental in founding the Charlotte Chapter in 1994. Joan led by example and was an encouragement and mentor to many. She served tirelessly to ensure that the organization was better able to reach out to hard of hearing persons. In 1997 she was awarded the J C Penney Golden Crystal Award for her volunteer service to SHHH. In 2009, the first annual "Joan Andrews Scholarship" was awarded; the scholarship is presented to an individual who demonstrates a sincere edu-

cational interest and commitment to sharing the mission of HLA with others affected by hearing loss. Joan has truly left a legacy of service and love for hard of hearing persons and all who knew her.

Joan will be greatly missed by her husband of 61 years, Dr. Bob Andrews; daughters, Jane (John Cox) Smith of St. Petersburg, FL, Mary Jo Andrews of Frankfort, KY, Judith Waldrop of Punta Gorda, and Sally (Curtis) Long of Inverness, FL; son, Daniel Andrews of Zephyrhills, FL; and grandsons, Wesley Andy Waldrop, Robert Waldrop, and Evan Long.

The service in celebration of Joan's life was held at Wednesday, November 30, 2011 at Church of the Good Shepherd in Punta Gorda. In lieu of flowers, memorial donations were be made to either the Church of the Good Shepherd, 401 W. Henry Street, Punta Gorda, FL 33950, note Joan Andrews Memorial in memo line; or to the Hearing Loss Association of Florida, 8019 Leafcrest Drive, Jacksonville, FL 32244, note Joan Andrews Scholarship/HLA-Florida in memo line.

### Dr. Patricia Kricos: Nominated Spirit of Gainesville

The person and reason for whom I would like make a nomination probably does not fit the "norm" of those who have been nominated in the past. The reason is that her time volunteered in the community is done without fanfare and yet benefits so many in a quiet way.

Dr. Patricia Kricos, Ph.D Audiology, has been volunteering her time for over 12 years helping people cope with hearing loss. Dr. Kricos offers a *Learning to Live with Hearing Loss* program once a week that gives people with hearing loss ways to cope with their concern in the workplace, at home or in social situations. She has been helping the Gainesville hard of hearing community for over 12 years to be more outgoing, have more confidence and participate in social events. Hearing loss is a silent and invisible condition.

Many people still face the age old stigma attached to having hearing loss such as being old, forgetful and not "with it." Dr. Kricos offers ways to cope with humor, planning ahead for gatherings in a social setting or at home. Not knowing how to cope effectively with hearing loss can cause one to be withdrawn, depressed, all which can affect one's health!

There are many ads in the paper that offer hearing aids (four advertisements in one day, in fact) yet none of these hearing aid companies or audiologists offer emotional support after one is fitted with a hearing aid.

Dr. Kricos encourages hearing aid users to wear them and listens to their concerns that the hearing aids hurt their ears or do not seem to work for them. She then encourages these people to go back to where they purchased the aids and try to make it work. It is much better than leaving them in a drawer and that person being out of the loop as far as hearing better!

Speaking of the loop, Dr. Kricos is instrumental in providing information to churches and the Hippodrome on how to "loop" their building or room so that hearing aid or cochlear implant users can hear directly in their ears what is being said, thus eliminating a need to ask/borrow an assistive device in order to hear what is going on. Imagine the world of sound being directed to your ears! In the long run, people will frequent these looped establishments more often, adding to the economy. Any room can be looped, your home, restaurant, church, school, retirement home, and we do have quite a few now that have offered this to the community.

Dr. Patricia Kricos has served as president of the American Audiology Association, is a member of the Ida Institute, travels the world to learn and share her knowledge about coping with hearing loss. Yet she always makes it back to Gainesville so that her hometown has the same opportunity to learn as those all over the world. She does this in a quiet way, on her own time, free of charge. She includes future audiologists (graduate audiology students) in her classes so that they will have a better understanding of what the hard of hearing person faces and "how they hear."

I feel it would be fitting to not be silent any longer and recognize her for the unselfish devotion to her community for those who have hearing loss, their families and friends. It is not something that has ever been acknowledged before because it has been invisible, yet being able to hear better allows one to be a part of society in more ways than one.

Submitted by Lynn Rousseau and published in *the Gainesville Sun, Sept. 2011*

## Join HLA-Florida on its third cruise

Remember the great time we had on our first HLA-Florida cruise in 2007 and the fabulous time on our second one in 2010? Did you miss them? Well, here is your chance to hear the sounds of the Caribbean!

The Hearing Loss Association of Florida invites you aboard Royal Caribbean's Independence of the Seas, sailing out of Fort Lauderdale on December 8, 2012 – an eight-day cruise to the Eastern Caribbean. It is not too early to plan for this group cruise; in fact, \$50.00 holds your cabin and is refundable.

Yes, start planning now, for a cruise is the best vacation value anywhere and easy too! Your *hotel* travels with you to the friendly islands of the Eastern Caribbean and you only unpack once! All your meals are included and you can do as much, or as little as you like.

Please note that one does NOT have to be a member of HLAA or have a hearing loss to sail with this group rate. So, invite your friends and family to come along.

On all our past group cruises, RCCL made everything accessible to us, with captions in the live theater showtimes, assistive devices that worked and well-trained crew members who were attentive to our needs. Dinner was fun as we shared the highlights of our day! This year, instead of long tables for a group, I will request smaller tables so we can have easier conversations. We even had the first HLAA meeting at sea, with CART!

Plan your holiday shopping for Hanukkah or Christmas

with exotic gifts from the islands and come home with a real Caribbean tan! A \$50 onboard cabin credit is being offered to our group.

Please pass this info to your Northern friends or anyone who may wish for a little warm paradise in December.

The Fort Lauderdale airport is five minutes from the pier and plenty of hotels nearby if one should wish to fly in the day before. I will ask for a group rate at a hotel if I have enough rooms to book.

Note that the cost includes all applicable government taxes and fees. Most online prices do not cover the whole cost. Our GoTravel agent, Barbara Maher, can accept monthly payments, so by the time your cruise vacation is ready, it is paid for!!

Your ports of call are: Fort Lauderdale, Basseterre, Philipsburg/St.Maarten, San Juan,

Puerto Rico, Labadee ( RCL's Private Island with water sports, BBQ etc!), Fort Lauderdale.

To book the cruise, contact Barbara Maher at [BARBARAM@GOTRAVEL.COM](mailto:BARBARAM@GOTRAVEL.COM) (Put HLA Cruise on subject line.) Or call her at 1-800-800-7703 x 112.

**Inside \$810. Outside \$870. Balcony \$1000.**

**Per Person, Based on double occupancy**

**Deposit of \$50 per person due at booking**

**Second deposit of \$200 per person due April 25th.**

**Final due September 20, 2012**

You may contact me any time at [HLAFlorida@aol.com](mailto:HLAFlorida@aol.com)

–Lynn Rousseau, HLA-Gainesville



**The Florida Coordinating Council for the Deaf and Hard of Hearing has several seats open and among them is one for the Hearing Loss Association of Florida. If you are interested and feel you have a good grasp of the precepts of HLAA, please consider submitting your application. The form can be found here: <http://www.fccdhh.org/services/council-openings.html>**

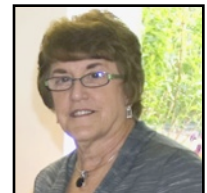
**The next meeting of the Council, which meets quarterly and is open to the public, will be in Tallahassee on Thursday and Friday, February 9 and 10. Public comment period is scheduled for Thursday from 4 - 6 p.m. If you would like to listen in via teleconference, you may email Mary Grace Tavel – [MaryGrace.Tavel@doh.state.fl.us](mailto:MaryGrace.Tavel@doh.state.fl.us) – to receive information for access to the meeting. [www.fccdhh.org](http://www.fccdhh.org)**

## HLAA Webinars

**February 16, 2012 7:00 p.m.**

**Technology in the Workplace (Esther Kelly)**

Do you use walkie-talkies or two-way radios at work or answer multi-line telephones? If so, you know how hard it can be with hearing loss. Learn "outside of the box" solutions to these and many other workplace difficulties for people with hearing loss. Esther Kelly will cover up to ten workplace situations and offer solutions and ways to overcome difficulties using technology in the workplace; including creative ways to use FM systems to interact with co-workers and students. [For more information or to register.](#)



**Next issue - March 1  
Deadline - February 24**

## OUR CHAPTERS SPEAK . . .

**Have trouble hearing?  
Need answers to questions about hearing aids and devices? Want coping skills? Talk to others with similar issues? Don't miss out on a social life because of hearing loss.**



New Meeting Location starting  
January 2012

Connect to Life™

2900 West Cypress Creek Rd. Ste. 3  
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Fort Lauderdale, FL 33309

Located one block east of N.W. 31<sup>st</sup> Avenue;  
Turn on N.W. 29<sup>th</sup> Avenue

Office Telephone: 954-601-1930; 954-601-1938 TTY



10 a.m. 12 noon

Meeting room is looped for hearing

Winter - Spring Schedule

January 11 • February 8 • March 14

April 1 • May 9

For information:

Louise Tobin 954-972-3319

Andrea Wilson [awilson4@comcast.net](mailto:awilson4@comcast.net)

### Having a Difficult Time Hearing and Understanding Conversations?

A "Learning to Live with Hearing Loss" program is being offered FREE by the University of Florida Speech and Hearing Clinic and the Gainesville Chapter of Hearing Loss Association of America. It will be held in the United Way Building, 6031 NW 1st Place, Gainesville starting Monday, January 30 from 1 to 2:30 p.m.



Hearing Loss  
Association  
of Gainesville

There will be four sessions: **First session** dates are January 30, February 6, 13, and 20. **Second session:** April 2, 9, 16, and 23.

Lip reading Classes are also being offered at the same location from January 30 to April 23 from 3 to 4 p.m..

These classes are free, informative and may help one to regain confidence when communicating with others. It is fun to be with others with the same concerns. Friends and family are welcomed and encouraged to attend.

Classes fill up quickly and space is limited, so please e-mail [mmccaghren@phttp.ufl.edu](mailto:mmccaghren@phttp.ufl.edu) or call (352)294-5151 to register.

The United Way building is just off Newberry Road on the East side across the Oaks Mall. Please enter the Conference Room door on right hand side of building rather than using the main entrance.

Lynn Rousseau, President  
Gainesville Chapter



The next meeting will be held Saturday, February 11, from 10 a.m. until 12 noon at the office of our gracious host: Greater Miami Audiology, 3661 S. Miami Ave, Suite 409, Miami, FL 33133. Telephone 305-213-4092 for more information.

Everyone is invited to make this a great chapter. At our next meeting we will also discuss how hearing loss affects our lives and how we adapt.

Future meetings will be held on the 2nd Saturday of the month.

Joe Dashiell, President

[www.hla-gm.org](http://www.hla-gm.org)

### Calling on Lakeland area residents

The Hearing Loss Association of Lakeland wants to become a reality. If you live in that area, give a shout-out to Gail Wachtel-Smith or Jackie Bowman who would like to form a chapter. They can be contacted at [gailgolfs2@aol.com](mailto:gailgolfs2@aol.com) or [jbowman@cfshc.org](mailto:jbowman@cfshc.org)

If you know of other areas where people with hearing loss might be interested in having an HLA chapter in their neighborhood, please let me know. Please contact me if you would like more information about the above groups.

Judy Martin,  
Florida State Chapter Coordinator  
[judygmartin@bellsouth.net](mailto:judygmartin@bellsouth.net)

## Looking to attract new chapter members? Try CaptionCall.

Several of us in the Sarasota chapter took advantage of CaptionCall's free offer to HLAA members and we all loved this new advanced phone. After the offer expired we asked CaptionCall if they would reinstate their offer of a free phone, but this time made chapter members eligible. They agreed.



*HLAS member Flo Innes demonstrates while Elizabeth Janovsky describes one of the phone's many advanced features. Flo is also an HLA-FL board member.*

We felt it would be a great opportunity to attract new chapter members if we had time to promote it. The original free offer was only accessible to HLAA members and only ran for a two weeks in the mid-

dle of the summer when most of our members were away. This time we had over a month before our first regular season meeting in September to promote the new free offer. Since we already had a speaker for this meeting, we inserted a ten minute demonstration of the phone at the beginning of the session. It worked.

The meeting attracted over 60 attendees about 20 above normal, with 31 taking advantage of the offer. The most pleasant surprise was that 13 newcomers were enticed by the offer and applied for memberships on the spot so they could qualify for the offer. That is the largest influx of new members on one day that we can remember.

If you are interested in doing the same no-strings attached promotion to attract new members for your chapter, contact CaptionCall rep Elizabeth Janovsky at [ejanovsky@captioncall.com](mailto:ejanovsky@captioncall.com) or 352-470-6686. If you would like to use the announcement materials that the Sarasota Chapter created to promote this effort, contact their president Ed Ogiba at 941-966-8999 or [ed@groupefo.com](mailto:ed@groupefo.com).



*Left to right: Jim Smith, Lois Smith, Jenni Tiziani, Michelle Hordinski (CART provider), Mary Milne, Jane Henderson, Patricia DeKeyper, and Kathy Mayo. Jenni's hearing dog, Jilli, is under the table.*

*—photo by Lori Timson*

The newly-rejuvenated Lee County Chapter of the Hearing Loss Association of America held its first meeting in January. It was an informal time of getting acquainted. The chapter will be meeting the first Friday of each month through May from 10:30 a.m. until 12 noon at the Deaf Service Center in Fort Myers. Lori Timson, Executor Director, explained the services of the Center.

Kathy Mayo will give a presentation on February 3 as she is involved in the Lee



County Library system specifically for the deaf and hard of hearing. We will continue to learn more about each other. We were encouraged by the turnout. We look forward to Florida State Chapter Coordinator Judy Martin's visit on March 2.

Jim and Lois Smith, Chapter Leaders

## A list of venues looped for sound in Florida

If you know of others, please email the information to [HearYeHearYe2006@gmail.com](mailto:HearYeHearYe2006@gmail.com)

**Because of the growing number of places which are looped, in the future this list will be published on our website with a link in this newsletter.**

- |   |  |
|---|--|
| Anna Maria Island - Episcopal Church of the Annunciation                  | Sarasota - Caraglio's Restaurant   |
| Bradenton - Neel Performing Arts Center (Main Stage)                      | Sarasota - Ear Research Foundation   |
| Bradenton - Neel Performing Arts Center (Pinkerton Stage)                 | Sarasota - First United Methodist  |
| Bradenton - Manatee Players   | Sarasota - Glasser Schoenbaum Human Services Center                              |
| Clearwater - Our Lady of Lourdes  | Sarasota - North Sarasota Public Library   |
| Clearwater - St. Michael Church   | Sarasota - Owen's Fish Camp  |
| Coral Springs - Broward County Library (Multi-Purpose Room)               | Sarasota - Sarasota Opera  |
| Dade City - Church of Christ at Trilacoochee,                             | Sarasota - Sarasota Orchestra  |
| Dover - First Baptist Church  | Sarasota - Selby Auditorium, USF   |
| Dunedin - The Kirk of Dunedin Community Church                            | Sarasota - Florida Studio Theater (Gompertz Stage)                               |
| Dunedin - Our Lady of Lourdes Catholic Church                             | Sarasota - Florida Studio Theater (Keating Stage)                                |
| Fort Lauderdale - The Center for Hearing and Communication (Meeting Room) | Sarasota - The Players Theater   |
| Gainesville - Grace Presbyterian Church                                   | Sarasota - Unity Church of Sarasota  |
| Gainesville - Oak Hammock at University of Florida                        | Sarasota - Van Wezel Performing Arts Hall  |
| Jacksonville - Whole Foods Market   | Sarasota - Westcoast Black Theatre Troupe  |
| Largo - City of Largo Public Library                                      | Sarasota - Whole Foods Market, Cash Register #1                                  |
| Largo - Largo Community Center  | Sun City Center - St. Andrew Presbyterian Church (Sanctuary and Fellowship Hall) |
| Longboat Key - Christ Church of Longboat Key                              | Tallahassee - Westminster Retirement Communities Foundation                      |
| Lutz - Holy Trinity Lutheran Church                                       | Tampa - First Baptist Church   |
| Marco Island - Marco Presbyterian Church                                  | Tampa - First Presbyterian Church  |
| Marco Island - St. Mark's Episcopal Church                                | The Villages - Ashley Wilkes Room, The Savannah Center                           |
| Melbourne - Melbourne 7th Day Adventist Church                            | The Villages - Community Development District Boardroom                          |
| Merritt Island - Redeemer Lutheran Church                                 | Venice - Venice Community Center   |
| Merritt Island - St. Luke's Episcopal Church                              | Venice - Venice Presbyterian Church  |
| Miami Shores - Miami Shores Presbyterian Church,                          | Venice - Venice Theater (Main Stage)   |
| Naples - Moorings Park Retirement Community                               | Venice - Venice Theater (Pinkerton Stage)  |
| Naples - Naples United Church of Christ                                   | West Palm Beach - Hope Lutheran Church Parsonage                                 |
| St. Petersburg - St. Peter's Episcopal Cathedral                          | Williston - First United Church of Williston                                     |
| St. Petersburg - Westminster Presbyterian Church                          | Winter Haven - Village Church of God   |
| Pinellas Park - Venue Theatre and Actor's Studio                          |  |
| Sarasota - Asolo Theatre  |  |
| Sarasota - Alderman Oaks Retirement Community                             |  |



**CAPTIONFISH**   
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[www.captionfish.com](http://www.captionfish.com)

## NCRA Certified CART providers in Florida

### [Blackburn, Linda S.](#)

Lakeland, FL 33810-4828

**Certifications: RPR, CCP, CRR**

Phone: 863-853-3650

### [Boenau, Deanna C.](#)

Sarasota, FL 34232

**Certifications: CBC, RDR, CCP, CRR**

Phone: 941-359-8100

### [Boenau, Jack](#)

Sarasota, FL 34232

**Certifications: CBC, RDR, CCP, CRR**

Phone: 941-359-8100

### [Cano, Michael J.](#)

Odessa, FL 33556-3154

**Certifications: CBC, RMR, CCP, CRR**

### [Crowder, Theresa M.](#)

Tampa, FL 33635

**Certifications: CBC, RPR, CCP, CRR**

Phone: 813-814-7736

### [DeCiancio, Teresa S.](#)

Jacksonville, FL 32068

**Certifications: CBC, RDR, CCP, CRR**

Phone: 904-354-4111

### [English, Tanya](#)

Fort Lauderdale, FL 33301

**Certifications: CBC, RPR, CCP, CRR**

Phone: 954-767-6363

### [First, Amie R.](#)

Orlando, FL 32801

**Certifications: CBC, RPR, CCP, CPE, CRR**

### [Gott, Katie](#)

Loxahatchee, FL 33470

**Certifications: CBC, RPR, CCP, CRR**

Phone: 954-531-5700

### [Hanbury, Katy J.](#)

Oviedo, FL 32765

**Certifications: RMR, CCP, CRR**

Phone: 407-257-3931

### [Hardeman, Gayl](#)

Pinellas Park, FL 33781

**Certifications: RDR, CCP, CRR**

Phone: 877-372-2278

### [Johnson, Vicki Y.](#)

Keystone Heights, FL 32656

**Certifications: CBC, RMR, CCP, CRR**

Phone: 352-235-4353

### [Johnston, Lisa B.](#)

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Phone: 321-698-9050

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Ormond Beach, FL 32174

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Phone: 352-516-8310

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### [Taylor, Theresea](#)

Jacksonville, FL 32225

**Certifications: CBC, RPR, CCP, CRR**

Phone: 904-823-8179

### [Wasilewski, Susan D.](#)

Lakeland, FL 33803

**Certifications: RPR, CCP, CMRS, CRR**

Phone: 863-686-9898

*(We are often asked for names of CART providers in Florida. We offer this list as a service and are not responsible for errors or omissions. Please notify [HearYeHearYe2006@gmail.com](mailto:HearYeHearYe2006@gmail.com) of any changes.)*

**Advocate for Quality Captioning Inclusion Universally**

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**[www.ccacaptioning.org](http://www.ccacaptioning.org)**





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**Please send corrections for this section to:**  
[HearYeHearYe2006@gmail.com](mailto:HearYeHearYe2006@gmail.com)

Other chapters are forming and not yet official. If you are interested in joining them, please contact the people listed:

**Babson Park** meets the 2nd Tuesday. Terry LangVal, 3 Fort Clinch Heights Rd., Frostproof, FL 33843

**Lakeland**, Gail Wachtel-Smith [gailgolfs2@aol.com](mailto:gailgolfs2@aol.com) Jackie Bowman [jbowman@cfshc.org](mailto:jbowman@cfshc.org)

